



by Sherryl Nelson, Assistant Registrar, Northern Oklahoma College and 2017 OACRAO Communication Coordinator/Webmaster

This year, the annual fall conference was held at the University of Central Oklahoma in Edmond, Oklahoma on October 4<sup>th</sup>-6<sup>th</sup>. The theme was “Showtime”. In addition to members from Oklahoma colleges and universities, we had guest from ACT, Parchment, National Clearinghouse, Oklahoma State Regents for Higher Education and more.

Sessions included:

- Game Show Network: International Student Series
- Seeking Superman – Being a Customer Service hero when serving students
- The Good, the Bad, the Ugly: Degree Works user group panel discussion
- FERPA Quiz Show
- Dysfunction of “Office Space”: Staff Appreciation 101
- I Know What You Did Last Summer: Conduct Notations on Transcripts

Our Welcome Reception included door prizes won by answering television, movie and music trivia. The conference received great feedback and was well attended.